

Table 5: Domestic fare rules & penalties

Fare Families		No No Change/Cancellation/No Show charged under effective 10th April 2022		
Fare Families		Alliance Super Saver	Alliance Value	Alliance Flexible
FDCs		(E, E, S, S, T, T, U, U, L, L, L, L, G, G, G, W, W, W, Y, Y, Y, G, G, A, A, K, K)	(H, H, M, M, M, B, B, S, S)	(Y, Y, Y)
Change Fees Per Person Per Sector	Any changes within 24 hours of booking, if booked at least 7 days before the travel dates	NL	NL	NL
	Departure 0-3 days	INR 2000 or basic fare plus fare difference (whichever is lower)	INR 2000 or basic fare plus fare difference (whichever is lower)	NL
Cancellation Fees Per Person Per Sector	Any changes within 24 hours of booking, if booked at least 7 days before the travel dates	NL	NL	NL
	Departure 0-3 days	INR 3000 or basic fare (whichever is lower)	INR 3000 or basic fare (whichever is lower)	INR 3000 or basic fare (whichever is lower)
Change/Cancellation allowed till	Departure 4 days & above	INR 3000 or basic fare (whichever is lower)	INR 3000 or basic fare (whichever is lower)	NL
	2 hours before the departure of flight. For change/cancellation done within 2 hours, no show charges will apply.	2 hours before the departure of flight. For change/cancellation done within 2 hours, no show charges will apply.	2 hours before the departure of flight. For change/cancellation done within 2 hours, no show charges will apply.	2 hours before the departure of flight. For change/cancellation done within 2 hours, no show charges will apply.
No Show	Only Govt. taxes refundable	Only Govt. taxes refundable	Only Govt. taxes refundable	Only Govt. taxes refundable

Terms of fare issued by ICAO Doc No. 1013/2020-1013 effective 10 August 2016 under no circumstances, the cancellation charges shall be more than the basic fare plus fuel charge (if allowed for on domestic sectors) charge is already merged with basic fare)

Note:

1. FDCs Changes are applicable per coupon. In case of non-refundable, Basic fare will be forfeited.
2. In case of No-Show, applicable charges and difference of fare if any, are applicable.
3. EEC Tickets: Change/Refund fee will be as applicable for relevant Economic Class fare.
4. Cancellation Fees: ICAO rules will apply for change/cancellation/No-show/No-Show.
5. In case of flight cancellation:
- a) Alternate arrangements are made by the Airline - No Refund.
- b) Passenger is substituted to the point of origin by the Airline available service - Full amount to be refunded.
- c) Other arrangement for the cancelled sector is made by the passenger(s). Refund of Basic Fare for the cancelled sector.
- d) The passenger is not liable to the related dependencies & passenger(s) makes own arrangement - full refund in order irrespective IBD along with unutilised non-refund taxes, if any.
- e) No No-Show/No-Show/Cancellation Fee applicable on return tickets.

These fares are subject to change without prior notice

Regulated as per DMCA/2022