

Table 2: Domestic Taxes / Fees / Charges Applicable to EORs/ROs

S. No.	Taxation	Development Fee (DF)	Lease Fee	Min-Development Fee (MDF)	Production Service Fee (PSF)	Abandonment/Deferment Fee (ADDF)	Amount of Minimum Fee
1	Stamp Duty						
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Remarks & Notes:
 1. Stamp Duty: The DF is applicable until the additional 5% on (Block) Fee is EOR/RO's Cost.
 2. Lease Fee: Inclusive of 1% DF on EOR/RO's Cost.
 3. PSF: Applicable on Production Service Fee.
 4. ADDF: Applicable on Abandonment/Deferment Fee.
 5. The Fee/Lease Fee and Lease Fee of 5% DF shall be applicable.
 6. Commission Fee: Negotiated and Subject to 5% DF on the Block.

Table 3: Domestic Taxes / Fees / Charges Applicable to EORs/ROs

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 5. The Fee/Lease Fee and Lease Fee of 5% DF shall be applicable.
 6. Commission Fee: Negotiated and Subject to 5% DF on the Block.

Table 6: Schedule Fees Rules & Penalties

Rule Details	MRT (Change Cancellation Fee) - 100% refundable		
	Minimum Refund Value	Minimum Value	Minimum Payout
	SGD 20, MYR 100, USD 100, EUR 100, HKD 100, JPY 10,000, KRW 100,000, NZD 100, THB 100,000, TWD 10,000, VND 10,000,000	(RM, JMM, B, B, B, B, B)	(MYR)
Change Fee-Per Person Per Sector	Any changes within 24 hours of booking, if cancelled at least 7 days before the travel starts	Nil	Nil
	Departure 0-2 days	USD 2000 or basic fare plus tax difference (whichever is lower)	USD 2000 or basic fare plus tax difference (whichever is lower)
Cancellation Fee-Per Passenger Sector	Any changes within 24 hours of booking, if booked at least 7 days before the travel starts	Nil	Nil
	Departure 0-2 days	USD 2000 or basic fare (whichever is lower)	USD 2000 or basic fare (whichever is lower)
Change Cancellation allowed till	2 hours before the departure of flight. No show charges will apply.	2 hours before the departure of flight. No show charges will apply.	2 hours before the departure of flight. No show charges will apply.
	2 hours before the departure of flight. No show charges will apply.	2 hours before the departure of flight. No show charges will apply.	2 hours before the departure of flight. No show charges will apply.
No Show	Only basic refundable	Only basic refundable	Only basic refundable

1. Amount of Cash/Local Currency to be refunded is 100% of the amount paid for the ticket. 2. In the event of a change/cancellation, the refundable amount shall be the lesser of the above two values. 3. Refund will be processed within 7 business days after the change/cancellation is confirmed.

Note:

1. Sector Changes are applicable per passenger. No show of "non-refundable" Basic fare will be refunded.
2. In case of No Refund, Applicable Charges and Difference of Tax Fare Apply as applicable.
3. Cancellation Fee-Per Person will apply for change/cancellation of the fare.
4. In case of flight cancellation.
5. Refund arrangements are made by the airline. We Refund.
6. Refund arrangements are made by the passenger. Refund of Basic Fare for the cancelled sector.
7. The passenger will receive the refundable amount (if applicable) within 7 business days.
8. No refund for Cancellation Fee applicable as per the rules.

Please refer to the applicable rules and conditions.

Updated as on 01/01/2024